



RUNDLE-SPENCE

**To:** Rundle-Spence Customers  
**From:** David Spence  
**Date:** 03/25/2020  
**Re:** **Open for Business, COVID-19 Precautions**

We want to assure you that we take the health and well-being of our community, customers, and associates very seriously. Like you, we're closely monitoring the quickly developing effects of the Coronavirus (COVID-19) pandemic.

As you know, Wisconsin has issued a 'Stay-at-Home' order to limit the spread of COVID-19. Under these orders, Rundle-Spence, as with many of your businesses, is considered an essential function of the community. As such, we want to assure you that our branches remain open and our team is ready to assist you via phone, email, text message, fax, and where necessary, in person.

**Counter areas remain open 6:30 a.m. to 5:00 p.m., Monday through Friday.** To help prevent the spread of COVID-19, we practice social distancing and continuously sanitize any touch areas with approved disinfectants. We offer 'no-contact' counter pick-up, simply order ahead via email, text message, phone, or fax, and our associates will bring your order out to your truck. Our eCommerce site, <https://www.rundlespence.com/index.jsp?path=login&prev=myaccount&dest=myaccount>, is open 24/7 for you to place orders.

**The New Berlin ShowPlace remains open 8:00 a.m. to 5:00 p.m., Monday through Friday.** To help prevent the spread of COVID-19, we practice social distancing and continuously sanitize any touch areas with approved disinfectants. We offer 'no-contact' ShowPlace guidance via our virtual showroom at <https://showplace.rundle-spence.com/>, via telephone, or if necessary, in person. Simply call 262-782-3000 or email us at [sales@rundle-spence.com](mailto:sales@rundle-spence.com) to set up an appointment and we will assist you or your customer in any way we can.

**General Information remains available 24/7 at <https://www.rundle-spence.com/>.** You may also find us on FaceBook at <https://www.facebook.com/rundlespence/> and LinkedIn at <https://www.linkedin.com/company/rundle-spence-co./>.

**RedHot Services remain available 24/7.** RedHot Delivery, RedHot Commercial Water Heater Delivery, and RedHot Repair Service, subject to availability.

We are all in this together. We will continue to monitor the COVID-19 situation and will follow guidance from public health officials and government agencies, so we can continue to support our customers and communities as needed.

Better Service Means Better Value!

 <b>Rundle-Spence</b> Plumbing - Heating - Industrial <i>Wholesalers Since 1871</i>	<b>MILWAUKEE</b> 2075 S. Moorland Rd. New Berlin, WI 53151 (262) 782-3000 (800) 783-6060 (414) 588-9186	<b>MADISON</b> 2800 Industrial Dr. Madison, WI 53713 (608) 222-0636 (800) 783-7373 (608) 622-7330	<b>FOND DU LAC</b> 835 S. Hickory St. Fond du Lac, WI 54935 (920) 322-2800 (855) 329-2800 (920) 238-6440
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[rundle-spence.com](http://rundle-spence.com)

After Hours Emergency & RedHot Delivery Phone numbers in red.  
(Special opening and delivery fees apply.)

To stay up to date on COVID-19, we encourage you to visit Centers for Disease Control & Prevention at [www.cdc.gov](http://www.cdc.gov) or Wisconsin Department of Health Services at [dhs.wisconsin.gov](http://dhs.wisconsin.gov).

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